

MiCAL and MiDatabank Trainer 2025



MiCAL (Medicines Information Computer Aided Learning) is a web-based training package. It is designed to support pharmacy professionals in developing the knowledge and skills they need to answer medicines-related questions in a safe and effective way. It can be used by anyone looking to develop the skills to provide direct medicines management advice to patients and professionals.

MiCAL is a compilation of stand-alone modules and incorporates approved resources and guidance. Pick and choose the areas you and your learners need to complete as and when needed. Guidance on suggested completion profiles can be found in the [User Guide](#). Use the guidance to deliver robust and reproducible training more efficiently across one or more pharmacy sites.

MiCAL can be used by tutors to compliment face-to-face training.

What you can learn using MiCAL

➤ Enquiry answering skills

Learn how to:

- Assess medicines-related questions.
- Gather all the necessary information to help you to answer medicines-related questions effectively.
- Effectively use medicines based resources and understand their limitations.
- Find useful literature from MEDLINE and EMBASE searching.
- Critique randomised controlled trials and apply the findings to practice.
- Formulate effective verbal and written responses to medicines-related questions.

➤ Clinical tutorials

- A basic refresher on clinical topics ranging from adverse effects to travel health.
- Raise your awareness of factors to consider when dealing with certain topics, e.g. drug administration in children.
- Interactive test-yourself questions throughout.

➤ Enquiry answering scenarios

- A variety of simple and complex interactive medicines-related case scenarios to work through and compare your results to standard answers.
- Multiple choice questions pre- and post-scenario to test learning gained through completion of the case.
- Step-by-step training (optional) to use the UKMi approved enquiry documentation system: [MiDatabank](#).

➤ Advanced skills

Interactive and specialist guided learning on:

- Patient safety issues
- Critical appraisal skills
- Effective writing skills
- Calculations in pharmacy practice

Purchase or renew a subscription to MiCAL at:
<https://www.midatabank.com/MiCAL/>

For more details see the [User Guide](#) or contact CoAcS Ltd. via:
mical@coacs.com.

MiCAL V25 ORDER FORM

- Please email the completed form to mical@coacs.com by **1st October 2025** to qualify for a discount.
- Some Regional Medicines Information Centres may wish to collate their local orders and forward them to CoAcS. If unsure, please contact your Centre for further advice.
- CoAcS will invoice as requested.
- Invoices will be sent to the licensed address for payment **unless** otherwise stated.

All cheques sent to CoAcS **must** state the name of the licence holder and the Trust address on the reverse. Contact CoAcS to arrange payments by BACS.

Discount Price (<i>order before 1st October 2025</i>):	£180 + VAT
Normal Price:	£280 + VAT
Non-NHS / Overseas Price:	£320 + VAT

Software Licence Agreement - MiCAL

All CoAcS Healthcare Series packages are protected by United Kingdom copyright law and by International Treaty provisions.

Liability

CoAcS Ltd. accepts no responsibility for the operation of the package, or for the correctness of the results obtained from it and no legal liability in contract tort or otherwise shall attach to CoAcS Ltd. arising out of the use of the product.

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